## **UNITED STATES** SECURITIES AND EXCHANGE COMMISSION WASHINGTON, D.C. 20549

## **FORM 10-Q**

04.10...

(Mark One)
[X] QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934
For the quarterly period ended May 31, 2022
[ ] TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934
For the transition period from to
Commission File Number: 001-11107
FranklinCovey
FRANKLIN COVEY CO.
(Exact name of registrant as specified in its charter)
87-0401551

Utah (I.R.S. employer identification no.)

(State or other jurisdiction of incorporation or

organization)

2200 West Parkway Boulevard Salt Lake City, Utah (Address of principal executive offices)

Registrant's telephone number,

Including area code

(801) 817-1776

84119-2099

(Zip Code)

Securities registered pursuant to Section 12(b) of the Act:

Title of Each Class Common Stock, \$.05 Par Value Trading Symbol(s)

Name of each exchange on which registered New York Stock Exchange

T

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes T No £

Indicate by check mark whether the registrant has submitted electronically every Interactive Data File required to be submitted pursuant to Rule 405 of Regulation S-T (§232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit such files). Yes T No £

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, a smaller reporting company, or an emerging growth company. See definitions of "large accelerated filer," "scelerated filer," "smaller reporting company," and "emerging growth company" in Rule 12b-2 of the Exchange Act.

Large Accelerated Filer

Accelerated Filer Smaller Reporting Company

Non-accelerated Filer **Emerging Growth Company** 

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act. £

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes £ No T

Indicate the number of shares outstanding of each of the issuer's classes of Common Stock as of the latest practicable date:

13,858,140 shares of Common Stock as of June 30, 2022

# CONDENSED CONSOLIDATED BALANCE SHEETS (in thousands, except per-share amounts)

	1	May 31, 2022		
		(una	udited)	
ASSETS				
Current assets:	Ф	52.060	Φ.	47 417
Cash and cash equivalents	\$	52,068	\$	47,417
Accounts receivable, less allowance for doubtful accounts of \$4,345 and \$4,643		50,430		70,680
Inventories		3,356		2,496
Prepaid expenses and other current assets		16,233		16,115
Total current assets		122,087		136,708
Property and equipment, net		9,591		11,525
Intangible assets, net		45,993		50,097
Goodwill		31,220		31,220
Deferred income tax assets		6,269		4,951
Other long-term assets		13,236		15,153
ŭ	\$	228,396	\$	249,654
LIADH ITIEC AND CHAREHOLDEDC? FOURTY				
LIABILITIES AND SHAREHOLDERS' EQUITY Current liabilities:				
Current portion of notes payable	\$	5,835	\$	5,835
Current portion of financing obligation	J.	3,833	Þ	2,887
Accounts payable		8,067		6,948
Deferred subscription revenue		66,646		74,772
Other deferred revenue		16,646		11,117
Accrued liabilities		28,570		34,980
Total current liabilities		128,883		136,539
Total current habilities		128,883		130,339
Notes payable, less current portion		8,490		12,975
Financing obligation, less current portion		8,794		11,161
Other liabilities		6,908		8,741
Deferred income tax liabilities		375		375
Total liabilities		153,450		169,791
Shareholders' equity:				
Common stock, \$0.05 par value; 40,000 shares authorized, 27,056 shares issued		1.353		1.353
Additional paid-in capital		217,862		214,888
Retained earnings		76,443		63,591
Accumulated other comprehensive income (loss)		(203)		709
Treasury stock at cost, 13,218 shares and 12,889 shares		(220,509)		(200,678)
Total shareholders' equity		74,946	_	79,863
Tomi similaronologis equity		228,396	<u> </u>	249,654
		220,370	•	247,034

# $\frac{\text{CONDENSED CONSOLIDATED INCOME STATEMENTS AND STATEMENTS}}{\text{OF COMPREHENSIVE INCOME}}$

(in thousands, except per-share amounts)

	Quarter Ended				Three Quarters Ended			
	May 31, 2022			May 31, 2021	May 31, 2022		May 31, 2021	
		(una	udited)		_	(una	udited)	
Net sales	\$	66,176	\$	58,736	\$	184,035	\$	155,223
Cost of sales		15,044		12,829		41,190		35,589
Gross profit		51,132		45,907		142,845		119,634
Selling, general, and administrative		42,637		40,132		120,042		107,439
Depreciation		1,217		1,423		3,686		4,904
Amortization		1,329		1,238		4,106		3,503
Income from operations		5,949		3,114	_	15,011		3,788
Interest income		21		16		48		56
Interest expense		(405)		(525)		(1,274)		(1,633)
Income before income taxes		5,565		2,605		13,785		2,211
Income tax benefit (provision)		1,597		10,149		(933)		9,605
Net income	\$	7,162	\$	12,754	\$	12,852	\$	11,816
Net income per share:								
Basic	\$	0.51	\$	0.90	\$	0.90	\$	0.84
Diluted	Ψ	0.51	Ψ	0.90	Ψ	0.90	Ψ	0.84
Weighted average number of common shares:								
Basic		14,173		14,145		14,244		14,068
Diluted		14,175		14,156		14,244		14,133
Diluted		14,173		14,130		14,273		14,133
COMPREHENSIVE INCOME								
Net income	\$	7,162	\$	12,754	\$	12,852	\$	11,816
Foreign currency translation adjustments,	Ψ	7,102	J	12,734	Ą	12,632	φ	11,010
net of income taxes of								
\$0, \$0, \$0, and \$0		(736)		(151)		(912)		123
Comprehensive income		6,426	<u> </u>	12,603	\$	11,940	\$	11,939
r		-7		,				,-

# CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS

(in thousands)

		Three Quarters Ended			
		May 31, 2022		May 31, 2021	
		(una	udited)		
CASH FLOWS FROM OPERATING ACTIVITIES	Φ.	10.050	Φ.	11.016	
Net income	\$	12,852	\$	11,816	
Adjustments to reconcile net income to net cash					
provided by operating activities:		7,792		8,407	
Depreciation and amortization  Amortization of capitalized curriculum costs		2,374		2.583	
Stock-based compensation		5,987		5,127	
Deferred income taxes		(1,409)		(10,521)	
Change in fair value of contingent consideration liabilities		(1,409)		(10,321)	
Amortization of right-of-use operating lease assets		695		758	
Changes in assets and liabilities, net of effect of acquired business:		093		736	
Decrease in accounts receivable, net		19.794		12,391	
Decrease (increase) in inventories		(888)		322	
Decrease in prepaid expenses and other assets		321		1,393	
Increase (decrease) in accounts payable and accrued liabilities		(4,294)		4,629	
Decrease in deferred revenue		(2,760)		(4,172)	
Increase (decrease) in income taxes payable/receivable		355		(653)	
Decrease in other long-term liabilities		(1,343)		(1,392)	
Net cash provided by operating activities		39,536		30,852	
CASH FLOWS FROM INVESTING ACTIVITIES Purchases of property and equipment Curriculum development costs		(2,080) (1,379)		(1,185) (1,827)	
Acquisition of business, net of cash acquired		<u>-</u>		(10,554)	
Net cash used for investing activities		(3,459)		(13,566)	
CASH FLOWS FROM FINANCING ACTIVITIES					
Principal payments on notes payable		(4,585)		(3,750)	
Principal payments on financing obligation		(2,135)		(1,922)	
Purchases of common stock for treasury		(23,850)		(2,971)	
Payment of contingent consideration liabilities		(1,099)		(899)	
Proceeds from sales of common stock held in treasury		1,006		783	
Net cash used for financing activities		(30,663)		(8,759)	
Effect of foreign currency exchange rates on cash and cash equivalents		(763)		93	
Net increase in cash and cash equivalents		4,651		8,620	
Cash and cash equivalents at the beginning of the period		47,417		27,137	
Cash and cash equivalents at the end of the period	\$	52,068	\$	35,757	
Supplemental disclosure of cash flow information:					
Cash paid for income taxes	\$	1,744	\$	1,454	
Cash paid for interest		1,295		1,634	
Non-cash investing and financing activities:					
Purchases of property and equipment financed by accounts payable	\$	165	\$	105	
Acquisition of right-of-use operating lease assets for operating lease liabilities		344		885	
Use of notes payable to acquire business		-		3,766	

# CONDENSED CONSOLIDATED STATEMENTS OF CHANGES IN SHAREHOLDERS' EQUITY

(in thousands and unaudited)

	Common Stock Shares	Common Stock Amount	Additional Paid-In Capital	Retained Earnings	Accumulated Other Comprehensive Income (Loss)	Treasury Stock Shares	Treasury Stock Amount
Balance at August 31, 2021	27,056 \$	1,353 \$	214,888 \$	63,591 \$	709	(12,889) \$	(200,678)
Issuance of common stock from treasury			(3,033)			217	3,378
Purchases of common shares for treasury						(85)	(3,488)
Stock-based compensation			1,649				
Cumulative translation adjustments					(144)		
Net income				3,812			
Balance at November 30, 2021	27,056	1,353	213,504	67,403	565	(12,757)	(200,788)
Issuance of common stock from							
treasury			84			15	239
Purchases of common shares							
for treasury						(1)	(47)
Stock-based compensation			1,969				
Restricted stock award			(209)			13	209
Cumulative translation							
adjustments					(32)		
Net income				1,878			
Balance at February 28, 2022	27,056	1,353	215,348	69,281	533	(12,730)	(200,387)
Issuance of common stock from							
treasury			145			11	193
Purchases of common shares for treasury						(499)	(20,315)
Stock-based compensation			2,369				
Cumulative translation							
adjustments					(736)		
Net income				7,162			
Balance at May 31, 2022	27,056 \$	1,353 \$	217,862 \$	76,443 \$	(203)	(13,218) \$	(220,509)

# $\frac{CONDENSED\ CONSOLIDATED\ STATEMENTS\ OF\ CHANGES\ IN\ SHAREHOLDERS'\ EQUITY-}{PRIOR\ FISCAL\ YEAR}$

(in thousands and unaudited)

	Common Stock Shares	Common Stock Amount	Additional Paid-In Capital	Retained Earnings	Accumulated Other Comprehensive Income	Treasury Stock Shares	Treasury Stock Amount
Balance at August 31, 2020	27,056 \$	1,353 \$	211,920 \$	49,968 \$	641	(13,175) \$	(204,429)
Issuance of common stock from							
treasury			(3,411)			236	3,668
Purchases of common shares							
for treasury						(89)	(1,530)
Stock-based compensation			1,158				
Cumulative translation							
adjustments					307		
Net loss				(892)			
Balance at November 30, 2020	27,056	1,353	209,667	49,076	948	(13,028)	(202,291)
Issuance of common stock from							
treasury			(2,014)			143	2,222
Purchases of common shares							
for treasury						(58)	(1,441)
Stock-based compensation			1,599				
Restricted stock award			(436)			28	436
Cumulative translation							
adjustments					(33)		
Net loss				(46)			
Balance at February 28, 2021	27,056	1,353	208,816	49,030	915	(12,915)	(201,074)
Issuance of common stock from							
treasury			97			14	222
Stock-based compensation			2,370				
Cumulative translation							
adjustments					(151)		
Net income				12,754			
Balance at May 31, 2021	27,056 \$	1,353 \$	211,283 \$	61,784 \$	764	(12,901) \$	(200,852)

# NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (unaudited)

#### NOTE 1 – BASIS OF PRESENTATION

#### General

Franklin Covey Co. (hereafter referred to as us, we, our, or the Company) is a global company focused on organizational performance improvement. Our mission is to "enable greatness in people and organizations everywhere," and our global structure is designed to help individuals and organizations achieve sustained superior performance through changes in human behavior. We are fundamentally a content and solutions company, and we believe that our offerings and services create the connection between capabilities and results. We have a wide range of content delivery options, including: the All Access Pass (AAP) subscription, the *Leader in Me* membership, and other intellectual property licenses; digital online learning; on-site training; training led through certified facilitators; blended learning; and organization-wide transformational processes, including consulting and coaching. We believe our investments in digital delivery modalities over the past few years have enabled us to deliver our content to clients in a high-quality learning environment whether those clients are working remotely or in a centralized location. We believe that our clients are able to utilize our content to create cultures whose hallmarks are high-performing, collaborative individuals, led by effective, trust-building leaders who execute with excellence and deliver measurably improved results for all of their key stakeholders.

We have some of the best-known offerings in the training industry, including a suite of individual-effectiveness and leadership-development training content based on the best-selling books, *The 7 Habits of Highly Effective People, The Speed of Trust, The Leader in Me, The 4 Disciplines of Execution*, and *Multipliers*, and proprietary content in the areas of Leadership, Execution, Productivity, Educational Improvement, and Sales Performance. Our offerings are described in further detail at <a href="https://www.franklincovey.com">www.franklincovey.com</a>. The information posted on our website is not incorporated into this report.

The accompanying unaudited condensed consolidated financial statements reflect, in the opinion of management, all adjustments (consisting of normal recurring accruals) necessary to present fairly the financial position and results of operations of the Company as of the dates and for the periods indicated. Certain information and footnote disclosures normally included in financial statements prepared in accordance with accounting principles generally accepted in the United States of America (GAAP) have been condensed or omitted pursuant to Securities and Exchange Commission (SEC) rules and regulations. The information included in this quarterly report on Form 10-Q should be read in conjunction with the consolidated financial statements and related notes included in our Annual Report on Form 10-K for the fiscal year ended August 31, 2021.

The preparation of financial statements in conformity with GAAP requires us to make estimates and assumptions that affect the reported amounts of assets and liabilities and the disclosure of contingent assets and liabilities at the dates of the financial statements, and the reported amounts of revenues and expenses during the reporting periods. Actual results could differ from those estimates.

The results of operations for the quarter and three quarters ended May 31, 2022 are not necessarily indicative of results expected for the entire fiscal year ending August 31, 2022, or for any future periods.

## Note on the Continuing COVID-19 Pandemic

The COVID-19 pandemic continues to produce difficult economic and operating conditions for certain areas of our business, including our international direct offices and licensee partners as countries and local municipalities have maintained a variety of measures designed to contain the spread of the virus. During the third quarter of fiscal 2022, our offices in China and Japan were especially affected as offices, schools, and other meeting spaces were closed and some personnel were prohibited from travel outside of their homes. While our content is able to be presented digitally and is translated into numerous languages, the technology base differs significantly among countries, which may impede the smooth delivery of content to remote work locations. Although there is continued economic uncertainty resonating from the ongoing pandemic and other macroeconomic conditions, we remain optimistic about the future as we continue to see signs of economic recovery in the United States and many of the other countries in which we operate as companies,

schools, and individuals are adapting. However, certain countries, states, and local governments may continue to implement additional lockdowns or other containment measures in future periods. These measures change rapidly to new and perceived threats and may have an adverse impact on our results of operations in future periods. We will continue to monitor developments related to the COVID-19 pandemic, including supply chain issues, and their actual and potential impacts on our financial position, results of operations, and liquidity.

### **Accounting Pronouncements Issued and Adopted**

In December 2019, the Financial Accounting Standards Board issued Accounting Standards Update No. 2019-12, *Simplifying the Accounting for Income Taxes* (ASU 2019-12), which simplifies the accounting for income taxes, eliminates certain exceptions within ASC 740, *Income Taxes*, and clarifies certain aspects of the current guidance to promote consistency among reporting entities. The guidance in ASU 2019-12 is effective for fiscal years beginning after December 15, 2020, although early adoption is permitted. Most amendments within the standard are required to be applied on a prospective basis, while certain amendments must be applied on a retrospective or modified retrospective basis. The fiscal 2022 adoption of ASU 2019-12 did not have a material impact on our consolidated financial statements.

## **NOTE 2 – INVENTORIES**

Inventories are stated at the lower of cost or net realizable value, cost being determined using the first-in, first-out method, and were comprised of the following (in thousands):

	May 31, 2022	August 31, 2021
Finished goods	\$ 3,329	\$ 2,468
Raw materials	27	28
	\$ 3,356	\$ 2,496

## NOTE 3 – FAIR VALUE OF FINANCIAL INSTRUMENTS

At May 31, 2022, the carrying value of our financial instruments approximated their fair values. The fair values of our contingent consideration liabilities from previous business acquisitions are considered "Level 3" measurements because we use various estimates in the valuation models to project the timing and amount of future contingent payments. The fair value of the contingent consideration liability from the acquisition of Jhana Education (Jhana) changed as follows during the quarter and three quarters ended May 31, 2022 (in thousands):

	2.005
Balance at August 31, 2021	\$ 2,095
Change in fair value	28
Payments	(368)
Balance at November 30, 2021	1,755
Change in fair value	20
Payments	(303)
Balance at February 28, 2022	1,472
Change in fair value	12
Payments	(428)
Balance at May 31, 2022	\$ 1,056

At each quarterly reporting date, we estimate the fair value of our contingent liability from the acquisition of Jhana through the use of a Monte Carlo simulation. Based on the timing of expected payments, all of the Jhana contingent consideration liability shown above was recorded in accrued liabilities at May 31, 2022. Adjustments to the fair value of our contingent consideration liabilities are included in selling, general, and administrative expense in the accompanying condensed consolidated income statements and statements of comprehensive income.

## **NOTE 4 – SHAREHOLDERS' EQUITY**

During the first three quarters of fiscal 2022, we have purchased \$23.9 million of our common stock for treasury, which includes 499,411 shares purchased for \$20.3 million in open-market transactions during the third quarter. Our purchases of common stock during fiscal 2022 were comprised of open market purchases and shares withheld for income taxes from recipients of stock-based compensation awards (Note 6) as shown below (in thousands):

Open market purchases	\$ 20,315
Shares withheld for taxes on stock-	
based compensation awards	3,535
	\$ 23,850

#### **NOTE 5 – REVENUE RECOGNITION**

#### **Contract Balances**

Our deferred revenue totaled \$85.5 million at May 31, 2022 and \$88.6 million at August 31, 2021, of which \$2.2 million and \$2.7 million were classified as components of other long-term liabilities at May 31, 2022, and August 31, 2021, respectively. The amount of deferred revenue that was generated from subscription offerings totaled \$68.5 million at May 31, 2022 and \$77.0 million at August 31, 2021. During the quarter and three quarters ended May 31, 2022, we recognized \$30.6 million and \$87.0 million of previously deferred subscription revenue.

Deferred subscription revenue primarily consists of billings or payments received in advance of revenue being recognized from subscription services. Deferred revenue is recognized in sales as the applicable revenue recognition criteria are met. We generally invoice customers in annual installments upon execution of a contract. With the *Leader in Me* offering, the contract includes both a subscription membership and onsite consulting which can be invoiced to the client in one lump sum. In this circumstance, the entire lump sum is included in deferred subscription revenue. The deferred subscription revenue related to the *Leader in Me* membership is recognized as revenue over the life of the contract whereas the consulting is recognized when the consulting takes place.

## **Remaining Performance Obligations**

Whenever possible, we enter into multi-year non-cancellable contracts which are invoiced either upon execution of the contract or at the beginning of each annual contract period. Remaining transaction price represents contracted revenue that has not yet been recognized, including unearned revenue and unbilled amounts that will be recognized as revenue in future periods. Transaction price is influenced by factors such as inflation, the average length of the contract term, and the ability of the Company to continue to enter into multi-year non-cancellable contracts. At May 31, 2022, we had \$116.5 million of remaining performance obligations, including the amount of deferred revenue related to our subscription offerings. The remaining performance obligation does not include other deferred revenue, as amounts included in other deferred revenue contain items such as deposits that are generally refundable at the client's request prior to the satisfaction of the obligation.

## **Disaggregated Revenue Information**

Refer to Note 9, Segment Information, to these condensed consolidated financial statements for our disaggregated revenue information.

#### NOTE 6 – STOCK-BASED COMPENSATION

Our stock-based compensation was comprised of the following for the periods presented (in thousands):

		Quarter Ended				Three Quar	ters Ended	
	N	May 31,	]	May 31,	1	May 31,	May 31,	
		2022		2021 2022		2022		2021
Long-term incentive awards	\$	1,877	\$	2,094	\$	4,375	\$	4,408
Strive acquisition compensation		267		50		912		50
Restricted stock awards		165		175		508		525
Employee stock purchase plan		60		51		177		144
Fully-vested share awards		-		-		15		-
	\$	2,369	\$	2,370	\$	5,987	\$	5,127

During the three quarters ended May 31, 2022, we issued 257,406 shares of our common stock under various stock-based compensation arrangements, including our employee stock purchase plan (ESPP). Our stock-based compensation plans also allow shares to be withheld to cover statutory income taxes if so elected by the award recipient. During the three quarters ended May 31, 2022, we withheld 86,125 shares of our common stock for taxes on stock-based compensation arrangements, which had a total fair value of \$3.5 million (Note 4).

## Adoption of the Franklin Covey Co. 2022 Omnibus Incentive Plan

On January 14, 2022, our shareholders approved the Franklin Covey Co. 2022 Omnibus Incentive Plan (the 2022 Plan), which authorized an additional 1,000,000 shares of common stock for issuance as stock-based payments. A more detailed description of the 2022 Plan is set forth in our Definitive Proxy Statement filed with the SEC on December 15, 2021.

#### Fiscal 2022 Long-Term Incentive Plan Award

On February 4, 2022, the Compensation Committee granted a new LTIP award to our executive officers and members of senior management. The fiscal 2022 LTIP award has two tranches, one with a time-based vesting condition and one with a performance-based vesting condition as described below:

**Time-Based Award Shares** – Twenty-five percent of the 2022 LTIP award shares vest to participants on August 31, 2024. The number of shares that may be earned by participants at the end of the service period totals 24,649 shares. The number of shares awarded in this tranche does not fluctuate based on the achievement of financial measures.

**Performance-Based Award Shares** – The remaining shares of the fiscal 2022 LTIP award are earned based on the highest rolling four-quarter level of qualified adjusted earnings before interest, income taxes, depreciation, amortization, and certain other charges (Adjusted EBITDA) achieved in the three-year period ending August 31, 2024. The number of shares that will vest to participants for this tranche is variable and may be 50 percent of the award (minimum award threshold) or up to 200 percent of the participant's award (maximum threshold) depending on the level of qualified Adjusted EBITDA achieved. The number of shares that may be earned for achieving 100 percent of the performance-based objective totals 73,929 shares. The maximum number of shares that may be awarded in connection with the performance-based tranche of the 2022 LTIP totals 147,840 shares.

## **Fiscal 2022 Restricted Stock Award**

Our annual restricted stock award granted to non-employee members of the Board of Directors is administered under the terms of our omnibus incentive plans, and is designed to provide our non-employee directors, who are not eligible to participate in our employee stock purchase plan, an opportunity to obtain an interest in the Company through the acquisition of shares of our common stock. The annual award is granted in January (following the annual shareholders' meeting) of each year. For the fiscal 2022 award, each eligible director received a whole-share grant equal to \$110,000 with a one year vesting period. Our restricted stock award activity during the three quarters ended May 31, 2022 consisted of the following:

	weighted-Average			
	(	Grant Date		
Number of	I	Fair Value		
Shares	Per Share			
28,049	\$	24.96		
13,260		49.78		
-		-		
(28,049)		24.96		
13,260	\$	49.78		
	28,049 13,260 - (28,049)	Number of Shares 28,049 \$ 13,260 (28,049)		

Waighted Average

## **Employee Stock Purchase Plan**

We have an employee stock purchase plan that offers qualified employees the opportunity to purchase shares of our common stock at a price equal to 85 percent of the average fair market value of our common stock on the last trading day of each fiscal quarter. During the quarter and three quarters ended May 31, 2022, we issued 8,616 shares and 26,662 shares of our common stock to participants in the ESPP.

## **NOTE 7 – INCOME TAXES**

For the three quarters ended May 31, 2022, we recorded income tax expense of \$0.9 million on pre-tax income of \$13.8 million, which resulted in an effective tax rate of approximately seven percent for the first three quarters of fiscal 2022. We computed our income tax provision by applying an estimated annual effective income tax rate to the consolidated pre-tax income for the period, adjusting for discrete items arising during the period, which included a \$3.0 million tax benefit from the utilization of foreign tax credits against which we had previously established a valuation allowance, as well as a \$0.5 million tax benefit from the federal tax deduction for Foreign-Derived Intangibles Income (FDII). These benefits were partially offset by non-deductible executive compensation.

## NOTE 8 - NET INCOME PER SHARE

The following schedule shows the calculation of net income per share for the periods presented (in thousands, except per-share amounts).

		Quarter	Ended Three Quarters En				ters Ended	Ended	
	N	May 31, 2022		May 31, 2021		May 31, 2022		May 31, 2021	
Numerator for basic and	-								
diluted loss per share:									
Net income	\$	7,162	\$	12,754	\$	12,852	\$	11,816	
	-								
Denominator for basic and									
diluted loss per share:									
Basic weighted average shares									
outstanding		14,173		14,145		14,244		14,068	
Effect of dilutive securities:									
Other stock-based awards		2		11		29		65	
Diluted weighted average									
shares outstanding		14,175		14,156		14,273		14,133	
EPS Calculations:									
Net income per share:									
Basic	\$	0.51	\$	0.90	\$	0.90	\$	0.84	
Diluted		0.51		0.90		0.90		0.84	
			11						

#### **NOTE 9 – SEGMENT INFORMATION**

#### **Segment Information**

Our sales are primarily comprised of training and consulting services and our internal reporting and operating structure is currently organized around two divisions. The Enterprise Division, which consists of our Direct Office and International Licensee segments and the Education Division, which is comprised of our Education practice. Based on the applicable guidance, our operations are comprised of three reportable segments and one corporate services group. The following is a brief description of our reportable segments:

*Direct Offices* – Our Direct Office segment has a depth of expertise in helping organizations solve problems that require changes in human behavior, including leadership, productivity, execution, trust, and sales performance. We have a variety of principle-based offerings that help build winning and profitable cultures. This segment includes our sales personnel that serve the United States and Canada; our international sales offices located in Japan, China, the United Kingdom, Australia, Germany, Switzerland, and Austria; our government services sales channel; and our book and audio sales.

*International Licensees* – Our independently owned international licensees provide our offerings and services in countries where we do not have a directly-owned office. These licensee partners allow us to expand the reach of our services to large multinational organizations as well as smaller organizations in their countries. This segment's results are primarily comprised of royalty revenues received from these licensees.

Education Practice – Centered around the principles found in *The Leader in Me*, the Education practice is dedicated to helping educational institutions build a culture that will produce great results. We believe these results are manifested by increases in student performance, improved school culture, decreased disciplinary issues, and increased teacher engagement and parental involvement. This segment includes our domestic and international Education practice operations, which are focused on sales to educational institutions such as elementary schools, high schools, and colleges and universities.

*Corporate and Other* – Our corporate and other information includes leasing operations, shipping and handling revenues, royalty revenues from Franklin Planner Corp., and the cost of certain corporate administrative functions.

We have determined that the Company's chief operating decision maker is the Chief Executive Officer, and the primary measurement tool used in business unit performance analysis is Adjusted EBITDA, which may not be calculated as similarly titled amounts disclosed by other companies. Adjusted EBITDA is a non-GAAP financial measure. For reporting purposes, our consolidated Adjusted EBITDA may be calculated as net income excluding interest expense, income taxes, depreciation expense, intangible asset amortization expense, stock-based compensation, and certain other charges such as adjustments for changes in the fair value of contingent liabilities arising from business acquisitions. We reference this non-GAAP financial measure in our decision making because it provides supplemental information that facilitates consistent internal comparisons to the historical operating performance of prior periods and we believe it provides investors with greater transparency to evaluate operational activities and financial results.

Our operations are not capital intensive and we do not own any manufacturing facilities or equipment. Accordingly, we do not allocate assets to the reportable segments for analysis purposes. Interest expense and interest income are primarily generated at the corporate level and are not allocated. Income taxes are likewise calculated and paid on a corporate level (except for entities that operate in foreign jurisdictions) and are not allocated for analysis purposes.

We account for the following segment information on the same basis as the accompanying condensed consolidated financial statements (in thousands).

		Sales to				
Ouarter Ended		External				Adjusted
May 31, 2022		Customers	Gı	ross Profit		EBITDA
Enterprise Division:						
Direct offices	\$	47,416	\$	38,144	\$	9,978
International licensees	Ψ	2,610	Ψ	2,340	Ψ	1,303
		50,026	_	40,484		11,281
Education practice		14,439		9,790		1,887
Corporate and eliminations		1,711		858		(2,292)
Consolidated	\$	66,176	\$	51,132	\$	10,876
Quarter Ended May 31, 2021						
Enterprise Division:						
Direct offices	\$	42,704	\$	34,678	\$	8,894
International licensees	Ψ	2,395	Ψ	2,069	Ψ	821
memational necisees		45,099		36,747		9,715
Education practice		11,899		8,179		1,132
Corporate and eliminations		1,738		981		(2,284)
Consolidated	<u> </u>	58,736	<u> </u>	45,907	\$	8,563
Three Quarters Ended May 31, 2022						
Enterprise Division:						
Direct offices	\$	134,037	\$	108,294	\$	28,664
International licensees		8,196		7,344		4,418
		142,233		115,638		33,082
Education practice		37,202		24,749		1,798
Corporate and eliminations		4,600		2,458		(6,030)
Consolidated	\$	184,035	\$	142,845	\$	28,850
Three Quarters Ended May 31, 2021						
May 31, 2021						
Enterprise Division:						
Direct offices	\$	115,185	\$	93,201	\$	21,729
International licensees		7,421		6,454		3,608
		122,606		99,655		25,337
Education practice		27,874		17,510		(2,010)
Corporate and eliminations		4,743		2,469	ф.	(5,925)
Consolidated	\$	155,223	\$	119,634	\$	17,402

A reconciliation of our consolidated Adjusted EBITDA to consolidated net income is provided below (in thousands).

	Quarter	Ended			ters Ended		
	May 31, 2022	ľ	May 31, 2021		May 31, 2022	May 31, 2021	
Segment Adjusted EBITDA	\$ 13,168	\$	10,847	\$	34,880	\$	23,327
Corporate expenses	(2,292)		(2,284)		(6,030)		(5,925)
Consolidated Adjusted EBITDA	10,876		8,563		28,850		17,402
Stock-based compensation	(2,369)		(2,370)		(5,987)		(5,127)
Increase in the fair value of							
contingent consideration liabilities	(12)		(118)		(60)		(164)
Business acquisition costs	=		(300)		-		(300)
Government COVID-19 assistance	-		-		-		234
Gain from insurance settlement	-		-		-		150
Depreciation	(1,217)		(1,423)		(3,686)		(4,904)
Amortization	(1,329)		(1,238)		(4,106)		(3,503)
Income from operations	5,949		3,114		15,011		3,788
Interest income	21		16		48		56
Interest expense	(405)		(525)		(1,274)		(1,633)
Income before income taxes	5,565		2,605		13,785		2,211
Income tax benefit (provision)	1,597		10,149		(933)		9,605
Net income	\$ 7,162	\$	12,754	\$	12,852	\$	11,816

# **Revenue by Category**

The following table presents our revenue disaggregated by geographic region (in thousands).

		Quarter	Ended		Three Quar	arters Ended		
	N	May 31, 2022		May 31, 2021	May 31, 2022	May 31, 2021		
Americas	\$	56,081	\$	47,524	\$ 151,283	\$	124,679	
Asia Pacific		5,609		7,922	19,896		21,351	
Europe/Middle East/Africa		4,486		3,290	12,856		9,193	
	\$	66,176	\$	58,736	\$ 184,035	\$	155,223	

The following table presents our revenue disaggregated by type of service (in thousands).

Quarter Ended	Se	rvices and					Le	ases and		
May 31, 2022	]	Products	Su	bscriptions	F	Royalties		Other	Co	onsolidated
Enterprise Division:		24.645	r.	22 101	Ф	660	r.		ф	47.416
Direct offices	\$	24,647	\$	22,101	\$	668	\$	-	\$	47,416
International licensees		87		331		2,192				2,610
		24,734		22,432		2,860		-		50,026
Education practice		5,780		8,185		474		1 206		14,439
Corporate and eliminations						315		1,396		1,711
Consolidated	\$	30,514	\$	30,617	\$	3,649	\$	1,396	\$	66,176
Quarter Ended										
May 31, 2021										
Enterprise Division:										
Direct offices	\$	23,266	\$	18,752	\$	686	\$	_	\$	42,704
International licensees	,	412	*		*	1,983	*	-	*	2,395
		23,678		18,752		2,669				45,099
Education practice		4,298		7,171		430		-		11,899
Corporate and eliminations		-,		-,-,-		345		1,393		1,738
Consolidated	\$	27,976	\$	25,923	\$	3,444	\$	1,393	\$	58,736
Three Quarters Ended May 31, 2022										
Enterprise Division:		60. <b>71</b> 0		<0.46E		2.1.0				424025
Direct offices	\$	68,710	\$	63,167	\$	2,160	\$	-	\$	134,037
International licensees		299		936		6,961		<u>-</u>		8,196
		69,009		64,103		9,121		-		142,233
Education practice		11,850		23,157		2,195		2.721		37,202
Corporate and eliminations		-		-		879		3,721		4,600
Consolidated	\$	80,859	\$	87,260	\$	12,195	\$	3,721	\$	184,035
Three Quarters Ended										
May 31, 2021										
Enterprise Division:										
Direct offices	\$	60,589	\$	52,499	\$	2,097	\$	-	\$	115,185
International licensees		1,267		-		6,154		-		7,421
		61,856		52,499	-	8,251	·	-		122,606
Education practice		8,018		17,977		1,879		-		27,874
Corporate and eliminations		-		-		1,053		3,690		4,743
Consolidated		69,874								

#### ITEM 2. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

Management's discussion and analysis contains forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. These statements are based upon management's current expectations and are subject to various uncertainties and changes in circumstances. Important factors that could cause actual results to differ materially from those described in forward-looking statements are set forth below under the heading "Safe Harbor Statement Under the Private Securities Litigation Reform Act of 1995."

We suggest that the following discussion and analysis be read in conjunction with the Consolidated Financial Statements and Management's Discussion and Analysis of Financial Condition and Results of Operations included in our Annual Report on Form 10-K for the fiscal year ended August 31, 2021.

## RESULTS OF OPERATIONS

#### Overview

Franklin Covey Co. is a global company focused on individual and organizational performance improvement. We believe that our content, coaching and consulting services, and innovative delivery modalities create the connection between capabilities and results. Our business is currently structured around two divisions, the Enterprise Division and the Education Division. The Enterprise Division consists of our Direct Office and International Licensee segments and is focused on selling our offerings to corporations, governments, not-for-profits, and other related organizations. Franklin Covey offerings delivered through the Enterprise Division are designed to help organizations and individuals achieve their own great results. Our Education Division is centered around the principles found in *The Leader in Me* and is dedicated to helping educational institutions build cultures that will produce great results, including increased student performance, improved school culture, and increased parental and teacher involvement.

Our financial results for the quarter ended May 31, 2022 maintained the strong momentum that has been generated during the recovery from the COVID-19 pandemic and included increased sales, increased gross profit, increased operating and pre-tax income, and higher Adjusted EBITDA. Our consolidated sales for the third quarter of fiscal 2022 increased 13 percent, or \$7.4 million, to \$66.2 million compared with \$58.7 million in the prior year. Our strong performance during the third quarter of fiscal 2022 reflects the continuation of three key trends that have been evident throughout the ongoing COVID-19 pandemic and that have significantly contributed to our improving financial results as national and local economies work to recover from the pandemic. These trends include:

Strong growth of All Access Pass and Related Services. All Access Pass (AAP) and related sales increased 32 percent in the third quarter of fiscal 2022 to \$39.1 million.

*Education Division performance improvement.* Education Division revenues grew 21 percent on the strength of increased consulting, coaching, and training days delivered during the quarter, increased recognition of previously deferred revenue related to *Leader in Me* subscriptions, and increased training and classroom material sales.

*International sales improvement.* Three of our five international direct offices reported improved sales compared with the third quarter of the prior year and international licensee revenues increased nine percent over the prior year, reflecting increased sales and improving economic conditions in many of the countries in which we and our licensees operate. We expect sales activity in Asia to improve in future periods as pandemic-related measures are relieved.

We were pleased with our overall sales growth during the quarter despite some international headwinds, including a 66 percent decrease in China office sales and a 15 percent decrease in Japan office sales primarily due to pandemic mitigation measures and economic conditions in those countries. Foreign exchange rates also had a \$0.8 million adverse impact on the Company's sales during the third quarter of fiscal 2022. Excluding these items, the remainder of the Company grew 19 percent compared with the third quarter of the prior year.

As areas of our operations continue to recover and grow, we believe the strength of our subscription-based offerings and services led the Company to higher levels of profitability than experienced in prior periods, including the pre-pandemic first half of fiscal 2020. We are optimistic these trends will continue through fiscal 2022 and will continue to produce

improved earnings and cash flows compared with the prior year. However, these expectations are dependent upon continued recovery from the COVID-19 pandemic and improving international economic and geopolitical stability.

The following is a summary of consolidated financial highlights for the third quarter of fiscal 2022:

Sales – Our consolidated sales for the quarter ended May 31, 2022 increased 13 percent, or \$7.4 million, to \$66.2 million compared with \$58.7 million in the prior year. We continue to be pleased with the strength of our All Access Pass and Leader in Me subscription-based services and believe the electronic delivery capabilities of these offerings have been key to our business performance during the pandemic and the ongoing recovery. Enterprise Division sales increased 11 percent, or \$4.9 million, to \$50.0 million compared with \$45.1 million in fiscal 2021, despite significantly decreased sales in China and Japan during the quarter resulting primarily from the ongoing pandemic. During the third quarter of fiscal 2022, AAP and related sales increased 32 percent compared with the prior year and annual revenue retention remained strong at well above 90 percent. Education Division sales grew 21 percent compared with the prior year on the strength of increased consulting, coaching, and training days delivered during the quarter, increased recognition of previously deferred revenue related to Leader in Me subscriptions, and increased training and classroom material sales when compared with the prior year. During the third quarter of fiscal 2022, sales improved in each of our Direct Office, International Licensee, and Education Division segments compared with the third quarter of fiscal 2021.

At May 31, 2022, we had \$68.5 million of deferred subscription revenue on our balance sheet, a 24 percent, or \$13.2 million, increase compared with deferred subscription revenue on our balance sheet at May 31, 2021. At May 31, 2022, we had \$48.0 million of unbilled deferred revenue compared with \$41.3 million of unbilled deferred revenue at May 31, 2021. Unbilled deferred revenue represents business that is contracted but unbilled (primarily from multiyear subscription contracts), and excluded from our balance sheet. Approximately 42 percent of our AAP contracts are currently multi-year arrangements.

Cost of Sales/Gross Profit – Our cost of sales totaled \$15.0 million for the quarter ended May 31, 2022, compared with \$12.8 million in the third quarter of fiscal 2021. Gross profit for the quarter ended May 31, 2022 increased 11 percent to \$51.1 million compared with \$45.9 million in the prior year. Our gross margin for the third quarter of fiscal 2022 remained strong at 77.3 percent of sales compared with 78.2 percent in the prior year, reflecting minor changes in the mix of services and products in consolidated sales. Cost of goods sold and gross profit each increased primarily due to higher sales as described above.

Operating Expenses – Our operating expenses for the third quarter of fiscal 2022 increased \$2.4 million compared with the third quarter of the prior year, which was primarily due to a \$2.5 million increase in selling, general, and administrative (SG&A) expenses. Despite the increase in SG&A expenses, as a percent of sales, our SG&A expenses in the third quarter of fiscal 2022 decreased to 64.4 percent compared with 68.3 percent in the prior year. Our SG&A expenses increased primarily due to increased associate costs resulting from new personnel and increased salaries; increased commissions on higher sales; increased travel expense; and increased marketing and advertising expenses. We had 265 client partners at May 31, 2022 compared with 259 client partners at May 31, 2021. We currently anticipate having 303 client partners at August 31, 2022.

*Income Taxes* – Our income tax benefit for the quarter ended May 31, 2022 was \$1.6 million, compared with an income tax benefit of \$10.1 million for the third quarter of fiscal 2021. Our income tax benefit in fiscal 2022 resulted primarily from the utilization of \$3.0 million in foreign tax credits against which we had previously established a valuation allowance. Our income tax benefit in fiscal 2021 was primarily the result of a \$10.9 million reduction in the valuation allowance against certain deferred tax assets, based on our return to three-year cumulative pre-tax income measurement during the third quarter of fiscal 2021, and an outlook for continued strong financial performance.

*Operating Income, Net Income, and Adjusted EBITDA* – As a result of increased sales and a strong gross margin, our income from operations for the third quarter of fiscal 2022 improved 91 percent, or \$2.8 million, to \$5.9 million compared with \$3.1 million in the third quarter of fiscal 2021. Comparative third quarter fiscal 2022 net income was impacted by our income tax benefits described above and was \$7.2 million, or \$0.51 per diluted share, compared with \$12.8 million, or \$0.90 per diluted share, in the prior year. Our Adjusted EBITDA for the quarter ended May 31, 2022 improved 27 percent, or \$2.3 million, to \$10.9 million compared with \$8.6 million in the third quarter of the prior year. Adjusted EBITDA is a non-GAAP financial measure. A reconciliation of Adjusted EBITDA to net income is provided in Note 9, *Segment Information*, to our financial statements above.

Cash Flows from Operating Activities and Liquidity – Our cash flows provided by operating activities for the three quarters ended May 31, 2022 increased 28 percent to \$39.5 million compared with \$30.9 million in the first three quarters of fiscal 2021. At May 31, 2022, we had \$52.1 million of cash with no borrowings on our \$15.0 million secured line of credit facility even after using \$20.3 million of cash to repurchase 499,411 shares of our common stock on the open market during the third quarter of fiscal 2022.

Further details regarding our results for the quarter and three quarters ended May 31, 2022 are provided throughout the following management's discussion and analysis.

## Quarter Ended May 31, 2022 Compared with the Quarter Ended May 31, 2021

#### **Enterprise Division**

## **Direct Offices Segment**

The Direct Office segment includes our sales personnel that serve clients in the United States and Canada; our directly owned international offices in Japan, China, the United Kingdom, Australia, and our offices in Germany, Switzerland, and Austria; and other groups such as our government services office and books and audio sales. The following comparative information is for our Direct Offices segment for the periods indicated (in thousands):

	Quarter Ended		Quarter Ended		
	May 31,	% of	May 31,	% of	
	2022	Sales	2021	Sales	Change
Sales	\$ 47,416	100.0	\$ 42,704	100.0	\$ 4,712
Cost of sales	9,272	19.6	8,026	18.8	1,246
Gross profit	38,144	80.4	34,678	81.2	3,466
SG&A expenses	28,166	59.4	25,784	60.4	2,382
Adjusted EBITDA	\$ 9,978	21.0	\$ 8,894	20.8	\$ 1,084

During the third quarter of fiscal 2022, Direct Office segment revenue increased 11 percent, or \$4.7 million, to \$47.4 million compared with \$42.7 million in the prior year. The increase was primarily the result of strong performance in our offices in the United States and Canada where revenue increased 19 percent in the quarter, but was partially offset by decreased sales from our China and Japan international direct offices and unfavorable foreign exchange rates. During the third quarter of fiscal 2022 our AAP subscription and subscription related revenues remained strong and increased 32 percent over the third quarter of fiscal 2021, while annual AAP revenue retention remained well above 90 percent. The sum of deferred subscription revenue on our balance sheet combined with unbilled multi-year contracts entered into, increased 21 percent to \$116.5 million, compared with May 31, 2021. We believe the continued increase in invoiced AAP and other subscription sales, which are initially recognized on the balance sheet, provide a solid base for continued revenue growth in future periods.

The performance of our international direct offices during the third quarter was directly related to the level of recovery from the pandemic and corresponding business and social activity in each country. Increased sales in the United Kingdom, Australia, and Germany/Switzerland/Austria offices were offset by decreased sales in China and Japan. During the third quarter of fiscal 2022, China had a resurgence of COVID cases and enacted strict lockdown measures in response to the rise in cases. These lockdown measures led to a 66 percent reduction in quarter-over-quarter sales in our China office. Sales in our Japan office decreased by 15 percent compared to the prior year and were hampered by economic activity and the fear of resurging COVID cases. While we remain confident in our international direct offices'

ability to grow in future periods, growth in our China and Japan offices may continue to be negatively impacted by significant ongoing governmental pandemic-related mandates in the fourth quarter of fiscal 2022 and in future periods. Foreign exchange rates had a \$0.7 million unfavorable impact on our Direct Office sales and a \$0.2 million unfavorable effect on operating income during the third quarter of fiscal 2022.

We also anticipate that the ongoing conflict in Ukraine may have an adverse impact upon our international direct offices and licensees as the negative economic and tragic human toll of the war spreads to other regions and influences business activity. Our products and services in Russia and the Ukraine are delivered by independent licensees and we do not have any long-term investment in either of these countries. During the second quarter of fiscal 2022, we suspended our relationship with our licensee in Russia and our operations in Ukraine have also been limited due to the conflict. It is unclear when or if our licensees will be able to resume normal operations in Russia and Ukraine. Our royalty revenue from Ukraine and Russia is not generally material and totaled approximately \$0.1 million in fiscal 2021.

*Gross Profit.* Gross profit increased primarily due to increased sales as previously described. Direct Office gross margin remained strong, and was 80.4 percent compared with 81.2 percent in the prior year.

SG&A Expense. Direct Office SG&A expense increased primarily due to increased associate costs resulting from new personnel, increased salaries, and increased commissions on higher sales; increased marketing costs; and increased travel expenses.

## International Licensees Segment

In foreign locations where we do not have a directly owned office, our training and consulting services are delivered through independent licensees. The following comparative information is for our international licensee operations in the periods indicated (in thousands):

	Quarter Ended		Quarter Ended		
	May 31,	% of	May 31,	% of	
	2022	Sales	2021	Sales	Change
Sales	\$ 2,610	100.0	\$ 2,395	100.0	\$ 215
Cost of sales	270	10.3	326		(56)
Gross profit	2,340	89.7	 2,069	86.4	 271
SG&A expenses	1,037	39.7	1,248	52.1	(211)
Adjusted EBITDA	\$ 1,303	49.9	\$ 821	34.3	\$ 482

Sales. International licensee revenues are primarily comprised of royalty revenues. The increase in licensee revenues during the third quarter was primarily due to increased royalty revenues from certain licensees as economies in many of the countries where our licensees operate continue to recover. During the third quarter of fiscal 2022, our royalty revenues increased 11 percent compared with the prior year. Increased royalties were partially offset by decreased wholesale product sales licensee support service revenues during the quarter. Despite the ongoing difficulties associated with the pandemic and the varying impacts on each country's business environment, we continue to be encouraged by the recovery of our licensee operations as they are adapting to conditions, improving digital delivery capabilities, and have been working to increase sales of the All Access Pass subscription. We have translated AAP content into multiple languages, and we believe the electronic availability of our offerings through this platform may accelerate the recovery of licensee operations if they can effectively market, adapt, and sell this online technology to their clients. However, a resurgence of COVID-19 cases in Asia during third quarter of fiscal 2022, and governmental actions in response to the surge in cases, had an adverse impact on licensee royalty revenues in certain countries and may continue to have an adverse impact during the fourth quarter. Foreign exchange rates had a \$0.1 million adverse impact on international licensee sales and operating results during the quarter ended May 31, 2022.

*Gross Profit.* Gross profit increased primarily due to increased royalty revenues and AAP revenues as previously described. Gross margin improved primarily due to the mix of revenue recognized during the third quarter, which included more royalty and AAP revenues and less product and licensee support revenues than in the prior year.

SG&A Expense. International licensee SG&A expenses decreased primarily due to lower associate costs and efforts to reduce operating expenses in the international licensee segment during the third quarter.

#### **Education Division**

Our Education Division is comprised of our domestic and international Education practice operations (focused on sales to educational institutions) and includes our widely acclaimed *Leader in Me* program. The following comparative information is for our Education Division in the periods indicated (in thousands):

	Quarter Ended		Quarter Ended			
	May 31,	% of	May 31,	% of		
	2022	Sales	2021	Sales		Change
Sales	\$ 14,439	100.0	\$ 11,	899 1	0.00	\$ 2,540
Cost of sales	4,649	32.2	3,	720	31.3	929
Gross profit	9,790	67.8	8,	179	68.7	1,611
SG&A expenses	7,903	54.7	7,	047	59.2	856
Adjusted EBITDA	\$ 1,887	13.1	\$ 1,	132	9.5	\$ 755

Sales. Education Division sales for the quarter ended May 31, 2022 grew primarily due to increased consulting, coaching, and training days delivered during the quarter, increased recognition of previously deferred revenue related to *Leader in Me* subscriptions, and increased training and classroom material sales when compared with the prior year. Despite an educational environment which has continued to be very challenging, we have seen strengthening trends in our Education business during the first, second, and third quarters of fiscal 2022 and throughout fiscal 2021. As of May 31, 2022, the *Leader in Me* program is used in over 3,100 schools in the United States and Canada.

*Gross Profit.* Education Division gross profit increased primarily due to sales growth as previously described. Education segment gross margin decreased compared with the prior year primarily due to increased coaching and consulting travel costs resulting from a higher percentage of these days delivered onsite.

SG&A Expenses. Education SG&A expenses increased primarily due to increased associate costs from additional commission expense on improved sales, additional sales support headcount, and increased salaries compared with the prior year.

## **Other Operating Expense Items**

**Depreciation** – Depreciation expense decreased \$0.2 million compared with the third quarter of the prior year primarily due to the full depreciation of certain assets during fiscal 2021 and in the first three quarters of fiscal 2022, combined with reduced capital expenditures over the past two years. We currently expect depreciation expense will total approximately \$5.2 million in fiscal 2022.

**Amortization** – Amortization expense increased \$0.1 million compared with the prior year due to the acquisition of Strive Talent, Inc. in the third quarter of fiscal 2021. We expect definite-lived intangible asset amortization expense will total \$5.3 million during fiscal 2022.

#### **Income Taxes**

Our income tax benefit for the quarter ended May 31, 2022 was \$1.6 million on pre-tax income of \$5.6 million, for an effective income tax benefit rate of approximately 29 percent, compared with an effective tax benefit rate of approximately 390 percent in the third quarter of the prior year as we recognized an income tax benefit of \$10.1 million on pre-tax income of \$2.6 million. Our income tax benefit in fiscal 2022 resulted primarily from the utilization of \$3.0 million in foreign tax credits against which we had previously established a valuation allowance, as well as a \$0.5 million tax benefit from the federal tax deduction for Foreign-Derived Intangibles Income (FDII), which were partially offset by disallowed deductions for executive compensation. Our income tax benefit in fiscal 2021 was primarily the result of a \$10.9 million reduction in the valuation allowance against deferred tax assets, based on our return to three-year cumulative pre-tax income measurement during the third quarter of fiscal 2021 and the outlook for continued strong financial performance.

## Three Quarters Ended May 31, 2022 Compared with the Three Quarters Ended May 31, 2021

#### **Enterprise Division**

## **Direct Offices Segment**

The following comparative information is for our Direct Offices segment in the periods indicated (in thousands):

	Three Quarters		Three Quarters		
	Ended		Ended		
	May 31,	% of	May 31,	% of	
	2022	Sales	2021	Sales	Change
Sales	\$ 134,037	100.0	\$ 115,185	100.0	\$ 18,852
Cost of sales	25,743	19.2	21,984	19.1	3,759
Gross profit	 108,294	80.8	93,201	80.9	15,093
SG&A expenses	79,630	59.4	71,472	62.0	8,158
Adjusted EBITDA	\$ 28,664	21.4	\$ 21,729	18.9	\$ 6,935

During the first three quarters of fiscal 2022, our Direct Office segment revenue increased 16 percent to \$134.0 million compared with \$115.2 million in the first three quarters of fiscal 2021. The increase is the result of strong performance in our offices in the United States and Canada which grew 19 percent in the first three quarters of fiscal 2022, and sales growth from our international direct offices which increased six percent over the prior year. During the first three quarters of fiscal 2022 our AAP subscription and subscription related revenues remained strong and increased 29 percent over the same period of fiscal 2021, while annual AAP revenue retention remained well above 90 percent. We are encouraged by this momentum as invoiced sales in the U.S./Canada direct offices were the highest ever recorded in a quarterly period during our second quarter of fiscal 2022. We believe the continued increase in invoiced AAP and other subscription sales, which are initially deferred and recognized on the balance sheet, provide a solid base for continued revenue growth in future periods.

The performance of our international direct offices during the first three quarters of fiscal 2022 was directly related to the level of recovery from the pandemic and corresponding business activity in each country. For the first three quarters of fiscal 2022, sales increased in each of our international direct offices, except for China, which had a resurgence of COVID cases late in the second and during the third quarters of fiscal 2022 and enacted strict lockdown measures to mitigate the spread of the virus. Sales growth during the first three quarters of fiscal 2022 was led by our office in the United Kingdom, which grew 51 percent compared with fiscal 2021 and was followed by more moderate growth at our offices in Australia, Germany/Switzerland/Austria, and Japan. While we remain confident in our international direct offices' ability to grow in future periods, growth in our China and Japan offices is expected to be adversely impacted by mandated restrictions aimed to curb the ongoing pandemic and prevailing economic conditions in those countries. Foreign exchange rates had a \$0.8 million unfavorable impact on our Direct Office sales and a \$0.4 million adverse effect on operating income during the first three quarters of fiscal 2022.

*Gross Profit.* Direct Office gross profit increased primarily due to sales growth as previously described. Direct Office gross margin remained strong, and was 80.8 percent compared with 80.9 percent in the prior year.

SG&A Expense. Direct Office SG&A expense for the first three quarters of fiscal 2022 increased primarily due to increased associate costs resulting from new personnel, the acquisition of Strive Talent, Inc., and increased salaries; increased commissions on higher sales; increased marketing; increased platform and content development expense; and increased travel costs.

## International Licensees Segment

The following comparative information is for our international licensee operations in the periods indicated (in thousands):

	Three Quarters		Three Quarters		
	Ended		Ended		
	May 31,	% of	May 31,	% of	
	2022	Sales	2021	Sales	Change
Sales	\$ 8,196	100.0	\$ 7,421	100.0	\$ 775
Cost of sales	852	10.4	967	13.0	(115)
Gross profit	 7,344	89.6	6,454	87.0	 890
SG&A expenses	2,926	35.7	2,846	38.4	80
Adjusted EBITDA	\$ 4,418	53.9	\$ 3,608	48.6	\$ 810

Sales. During the first three quarters of fiscal 2022, our licensee revenues increased primarily due to increased royalty revenues from certain licensees as economies in many of the countries where our licensees operate continue to recover. The ongoing recovery led to improved licensee royalty revenues and continued increases in our share of AAP sales. During the first three quarters of fiscal 2022, our royalty revenues increased 13 percent and our share of AAP revenues increased by seven percent compared with the prior year. We receive additional revenue from the international licensees for AAP sales to cover a portion of the costs of operating the AAP portal. Partially offsetting these increases were decreased service revenues through our licensee support team and decreased wholesale product sales. Foreign exchange rates had a \$0.2 million unfavorable impact on international licensee sales and operating results during the first three quarters of fiscal 2022.

*Gross Profit.* Gross profit increased due to increased revenues as previously described. Gross margin improved primarily due to the mix of revenue recognized during the first three quarters of fiscal 2022, which included more royalty and AAP revenues and less service and product sales than in the prior year.

SG&A Expense. International licensee SG&A expenses were essentially flat compared with the prior year.

#### **Education Division**

The following comparative information is for our Education Division in the periods indicated (in thousands):

	Γhree Quarters Ended		Three Quarters Ended		
	May 31,	% of	May 31,	% of	
	2022	Sales	2021	Sales	Change
Sales	\$ 37,202	100.0	\$ 27,874	100.0	\$ 9,328
Cost of sales	12,453	33.5	10,364	37.2	2,089
Gross profit	24,749	66.5	17,510	62.8	7,239
SG&A expenses	22,951	61.7	19,520	70.0	3,431
Adjusted EBITDA	\$ 1,798	4.8	\$ (2,010)	(7.2)	\$ 3,808

*Sales*. Education Division sales for the three quarters ended May 31, 2022 grew on the strength of increased *Leader in Me* subscription revenues and subscription services, including coaching and consulting, together with related increases in sales of materials used by schools in connection with their membership subscription. Despite an educational environment which has continued to be very challenging, we have seen strengthening trends in our Education business during the first three quarters of fiscal 2022 and throughout fiscal 2021.

Gross Profit. Education Division gross profit increased primarily due to increased sales as previously described. Education segment gross margin improved compared with the prior year primarily due to increased Leader in Me subscription revenues combined with a slight decrease in fixed operating costs, and an increase in coaching and consulting sales with little variable cost increase as most coaches are salaried. Education Division gross margin was also favorably impacted by increased sales of high-margin materials compared with the prior year.

SG&A Expenses. Education SG&A expenses increased primarily due to increased associate costs from additional commission expense on improved sales, additional sales support headcount, and increased salaries compared with the prior year.

## **Other Operating Expense Items**

**Depreciation** – For the first three quarters of fiscal 2022, our depreciation expense decreased \$1.2 million compared with the prior year primarily due to the full depreciation of certain assets during fiscal 2021 and in the first three quarters of fiscal 2022, combined with reduced capital expenditures over the past two years.

**Amortization** – Amortization expense in the first three quarters of fiscal 2022 increased \$0.6 million compared with the prior year primarily due to the acquisition of Strive Talent, Inc. in the third quarter of fiscal 2021.

*Interest Expense* – Our interest expense for the first three quarters of fiscal 2022 decreased \$0.4 million primarily due to reduced term loan debt and a reduced principal balance on our financing obligation (long-term lease on our corporate campus) compared with the prior year.

## **Income Taxes**

Our income tax provision for the three quarters ended May 31, 2022 was \$0.9 million on pre-tax income of \$13.8 million, for an effective income tax expense rate of approximately seven percent, compared with an effective benefit rate of approximately 434 percent in the first three quarters of fiscal 2021 as we recognized an income tax benefit of \$9.6 million on pre-tax income of \$2.2 million. Our effective tax rate in fiscal 2022 was reduced by the utilization of \$3.0 million of foreign tax credits on which we had previously established a valuation allowance, and a \$0.5 million tax benefit from the federal tax deduction for FDII, which were partially offset by disallowed deductions for executive compensation. Our income tax benefit in fiscal 2021 was primarily the result of a \$10.9 million reduction in the valuation allowance against certain deferred tax assets, based on our return to three-year cumulative pre-tax income during the third quarter of fiscal 2021 and an outlook for continued strong financial performance.

We paid \$1.7 million in cash for income taxes during the first three quarters of fiscal 2022. We anticipate that our total cash paid for income taxes over the coming three to five years will be less than our total income tax provision to the extent we are able to utilize net operating loss carryforwards, foreign tax credit carryforwards, and other deferred income tax assets.

## LIQUIDITY AND CAPITAL RESOURCES

#### Introduction

In light of current geopolitical events, including uncertain macroeconomic conditions, international conflicts, and the ongoing impacts from the COVID-19 pandemic with an unclear path to national and global economic recovery, a major priority of ours over the past two years has been the continued maintenance and preservation of liquidity. We believe these efforts have been successful and have provided the ability to maintain operations, make strategic investments, and purchase shares of our common stock. At May 31, 2022, our cash and cash equivalents totaled \$52.1 million, with no borrowings on our \$15.0 million revolving credit facility. Of our \$52.1 million in cash at May 31, 2022, \$15.7 million was held at our foreign subsidiaries. We routinely repatriate cash from our foreign subsidiaries and consider cash generated from foreign activities a key component of our overall liquidity position. Our primary sources of liquidity are cash flows from the sale of services in the normal course of business and available proceeds from our revolving line of credit facility. Our primary uses of liquidity include payments for operating activities, debt payments, business acquisitions, capital expenditures (including curriculum development), working capital expansion, and purchases of our common stock.

At May 31, 2022, our debt covenants consisted of the following: (i) a Funded Indebtedness to Adjusted EBITDAR Ratio of less than 3.00 to 1.00; (ii) a Fixed Charge Coverage ratio not less than 1.15 to 1.00; (iii) an annual limit on capital expenditures (excluding capitalized curriculum development costs) of \$8.0 million; and (iv) consolidated accounts

receivable of not less than 150% of the aggregate amount of the outstanding borrowings on the revolving line of credit, the undrawn amount of outstanding letters of credit, and the amount of unreimbursed letter of credit disbursements.

In the event of noncompliance with these financial covenants and other defined events of default, the lender is entitled to certain remedies, including acceleration of the repayment of any amounts outstanding on the credit agreement entered into on August 7, 2019 (the 2019 Credit Agreement). At May 31, 2022, we believe that we were in compliance with the terms and covenants applicable to the 2019 Credit Agreement and subsequent modifications.

In addition to our term-loan obligation and borrowings on our revolving line of credit, we have a long-term rental agreement on our corporate campus that is accounted for as a financing obligation.

The following discussion is a description of the primary factors affecting our cash flows and their effects upon our liquidity and capital resources during the three quarters ended May 31, 2022.

## **Cash Flows Provided By Operating Activities**

Our primary source of cash from operating activities was the sale of services to our customers in the normal course of business. Our primary uses of cash for operating activities were payments for SG&A expenses, to fund changes in working capital, payments for direct costs necessary to conduct training programs, and payments to suppliers for materials used in training manuals sold. Our cash provided by operating activities during the first three quarters of fiscal 2022 increased 28 percent to \$39.5 million compared with \$30.9 million in the first three quarters of fiscal 2021. The improvement operating cash flows was primarily driven by improved operating results over the first three quarters of fiscal 2021 and strong collections of accounts receivable. Despite the pandemic and other economic difficulties, our collection of accounts receivable remained strong and provided the necessary cash to support our operations, pay our obligations, and make critical investments.

## Cash Flows Used For Investing Activities and Capital Expenditures

During the first three quarters of fiscal 2022 our cash used for investing activities totaled \$3.5 million. Our primary uses of cash for investing activities were purchases of property and equipment in the normal course of business and additional investments in the development of our offerings.

Our purchases of property and equipment during the first three quarters of fiscal 2022 consisted primarily of computer hardware, leasehold improvements on our corporate campus, and software. We expect to continue investing in our content and delivery modalities, including the AAP and *Leader in Me* subscription services and also expect to make required leasehold improvements on our corporate campus. We currently anticipate that our purchases of property and equipment will total \$4.8 million in fiscal 2022.

We spent \$1.4 million during the first three quarters of fiscal 2022 on the development of various content and offerings. We believe continued investment in our content and offerings is key to future growth and the development of our subscription offerings. We currently expect that our capital spending for curriculum development will increase during the fourth quarter and will total \$4.0 million during fiscal 2022.

## **Cash Flows Used For Financing Activities**

For the three quarters ended May 31, 2022, our net cash used for financing activities totaled \$30.7 million. Our primary uses of financing cash included \$23.9 million for purchases of our common stock for treasury, \$6.7 million used for principal payments on our term loan and financing obligations, and \$1.1 million of cash used to pay contingent consideration liabilities from previous business acquisitions. Our purchases of common stock during the first three quarters of fiscal 2022 were comprised of \$20.3 million from open market purchases and \$3.5 million for shares withheld from participants to pay statutory income taxes on stock-based compensation awards which were distributed during fiscal 2022. Partially offsetting these uses of cash were \$1.0 million of proceeds from Employee Stock Purchase Plan participants to purchase shares of stock during fiscal 2022.

On November 15, 2019, our Board of Directors approved a new plan to repurchase up to \$40.0 million of the Company's outstanding common stock. The previously existing common stock repurchase plan was canceled and the new common share repurchase plan does not have an expiration date. Our uses of financing cash during the remainder of fiscal 2022

are expected to include required payments on our term loans and financing obligation, contingent consideration payments from previous business acquisitions, and may include purchases of our common stock. However, the timing and amount of common stock purchases is dependent on a number of factors, including available resources, and we are not obligated to make purchases of our common stock during any future period.

### **Sources of Liquidity**

We expect to meet our obligations on the 2019 Credit Agreement, service our existing financing obligation, pay for projected capital expenditures, and meet other obligations during fiscal 2022 from current cash balances and future cash flows from operating activities. Going forward, we will continue to incur costs necessary for the day-to-day operation of the business and may use additional credit and other financing alternatives, if necessary, for these expenditures. Our 2019 Credit Agreement expires in August 2024 and we expect to renew and amend the 2019 Credit Agreement on a regular basis to maintain the long-term borrowing capacity of this credit facility. Additional potential sources of liquidity available to us include factoring receivables, issuance of additional equity, or issuance of debt to public or private sources. If necessary, we will evaluate all of these options and select one or more of them depending on overall capital needs and the associated cost of capital.

We believe that our existing cash and cash equivalents, cash generated by operating activities, and the availability of external funds as described above, will be sufficient for us to maintain our operations for at least the upcoming 12 months. However, our ability to maintain adequate capital for our operations in the future is dependent upon a number of factors, including sales trends, macroeconomic activity, the length and severity of business disruptions associated with the COVID-19 pandemic (and new variants), our ability to contain costs, levels of capital expenditures, collection of accounts receivable, and other factors. Some of the factors that influence our operations are not within our control, such as general economic conditions and the introduction of new offerings or technology by our competitors. We will continue to monitor our liquidity position and may pursue additional financing alternatives, as described above, to maintain sufficient resources for future growth and capital requirements. However, there can be no assurance such financing alternatives will be available to us on acceptable terms, or at all.

## **Material Uses of Cash Contractual Obligations**

We do not operate any manufacturing, mining, or other capital-intensive facilities, and we have not structured any special purpose entities, or participated in any commodity trading activities, which would expose us to potential undisclosed liabilities or create adverse consequences to our liquidity. However, we have normal ongoing cash expenditures and are subject to various contractual obligations that are required to run our business. Our material cash requirements include the following:

Associate and Consultant Compensation Information Technology Expenditures Content Development Costs Income Taxes Contractual Obligations

These material cash requirements are discussed in more detail in Item 7, Management's Discussion and Analysis of Financial Condition and Results of Operations in our Annual Report on Form 10-K for the fiscal year ended August 31, 2021. During the first three quarters of fiscal 2022 there have been no material changes to our expected uses of cash and contractual obligations from those discussed in our Annual Report for the fiscal year ended August 31, 2021. However, current economic conditions and forecasts indicate that our material uses of cash may increase due to inflationary pressures in the upcoming months. For further information on our material uses of cash and contractual obligations, refer to the information included in our Annual Report on Form 10-K for the fiscal year ended August 31, 2021, which was filed with the Securities and Exchange Commission on November 12, 2021.

## ACCOUNTING PRONOUNCEMENTS ISSUED NOT YET ADOPTED

Refer to the discussion of new accounting pronouncements as found in Note 1 to the financial statements as presented within this report.

#### USE OF ESTIMATES AND CRITICAL ACCOUNTING POLICIES

Our consolidated financial statements were prepared in accordance with GAAP. The significant accounting policies used to prepare our consolidated financial statements are outlined primarily in Note 1 to the consolidated financial statements presented in Part II, Item 8 of our Annual Report on Form 10-K for the fiscal year ended August 31, 2021. Please refer to these disclosures for further information regarding our uses of estimates and critical accounting policies. There have been no significant changes to our previously disclosed estimates or critical accounting policies.

## **Estimates**

Some of the accounting guidance we use requires us to make estimates and assumptions that affect the amounts reported in our consolidated financial statements. We regularly evaluate our estimates and assumptions and base those estimates and assumptions on historical experience, factors that are believed to be reasonable under the circumstances, and requirements under GAAP. Actual results may differ from these estimates under different assumptions or conditions, including changes in economic conditions and other circumstances that are not within our control, but which may have an impact on these estimates and our actual financial results.

## SAFE HARBOR STATEMENT UNDER THE PRIVATE SECURITIES LITIGATION REFORM ACT OF 1995

Certain statements made by the Company in this report are "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995 and Section 21E of the Securities Exchange Act of 1934 as amended (the Exchange Act). Forward-looking statements include, without limitation, any statement that may predict, forecast, indicate, or imply future results, performance, or achievements, and may contain words such as "believe," "anticipate," "expect," "estimate," "project," or words or phrases of similar meaning. In our reports and filings we may make forward-looking statements regarding, among other things, our expectations about future sales levels and financial results, our financial performance during fiscal 2022, expected and lingering effects from the COVID-19 pandemic, including effects on how we conduct our business and our results of operations, the timing and duration of the recovery from the COVID-19 pandemic, future training and consulting sales activity, expected benefits from the AAP and the electronic delivery of our content, anticipated renewals of subscription offerings, our ability to hire sales professionals, the amount and timing of capital expenditures, anticipated expenses, including SG&A expenses, depreciation, and amortization, future gross margins, the release of new services or products, the adequacy of existing capital resources, our ability to renew or extend our line of credit facility, the amount of cash expected to be paid for income taxes, our ability to maintain adequate capital for our operations for at least the upcoming 12 months, the seasonality of future sales, future compliance with the terms and conditions of our line of credit, the ability to borrow on our line of credit, expected collection of accounts receivable, estimated capital expenditures, and cash flow estimates used to determine the fair value of long-lived assets. These, and other forward-looking statements, are subject to certain risks and uncertainties that may cause actual results to differ materially from the forwardlooking statements. These risks and uncertainties are disclosed from time to time in reports filed by us with the SEC, including reports on Forms 8-K, 10-Q, and 10-K. Such risks and uncertainties include, but are not limited to, the matters discussed in Item 1A of our Annual Report on Form 10-K for the fiscal year ended August 31, 2021, entitled "Risk Factors." In addition, such risks and uncertainties may include unanticipated developments in any one or more of the following areas: cybersecurity risks; inflation and other macroeconomic risks; unanticipated costs or capital expenditures; delays or unanticipated outcomes relating to our strategic plans; dependence on existing products or services; the rate and consumer acceptance of new product introductions, including the All Access Pass; competition; the impact of foreign exchange rates; the number and nature of customers and their product orders, including changes in the timing or mix of product or training orders; pricing of our products and services and those of competitors; adverse publicity; and other factors which may adversely affect our

The risks included here are not exhaustive. Other sections of this report may include additional factors that could adversely affect our business and financial performance. Moreover, we operate in a very competitive and rapidly changing environment. New risk factors may emerge and it is not possible for our management to predict all such risk factors, nor can we assess the impact of all such risk factors on our business or the extent to which any single factor, or combination of factors, may cause actual results to differ materially from those contained in forward-looking statements. Given these risks and uncertainties, investors should not rely on forward-looking statements as a prediction of actual results.

The market price of our common stock has been and may remain volatile. In addition, the stock markets in general have experienced increased volatility. Factors such as quarter-to-quarter variations in revenues and earnings or losses and our failure to meet expectations could have a significant impact on the market price of our common stock. In addition, the price of our common stock can change for reasons unrelated to our performance. Due to our low market capitalization, the price of our common stock may also be affected by conditions such as a lack of analyst coverage and fewer potential investors.

Forward-looking statements are based on management's expectations as of the date made, and we do not undertake any responsibility to update any of these statements in the future except as required by law. Actual future performance and results will differ and may differ materially from that contained in or suggested by forward-looking statements as a result of the factors set forth in this Management's Discussion and Analysis of Financial Condition and Results of Operations and elsewhere in our filings with the SEC.

## ITEM 3. QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK

#### **Interest Rate Sensitivity**

At May 31, 2022, our long-term obligations primarily consisted of term loans payable, a long-term lease agreement (financing obligation) on our corporate headquarters facility, fixed-rate notes payable from the purchase of Strive Talent, Inc., and deferred payments and potential contingent consideration resulting from previous business acquisitions. Since most of our long-term obligations have a fixed interest rate, our overall interest rate sensitivity is primarily influenced by any amounts borrowed on term loans and our revolving line of credit facility, and the prevailing interest rates on these instruments. The effective interest rate on our term loans payable and line of credit facility is variable and was 2.7 percent at May 31, 2022. Based on expected increases in interest rates over the remainder of fiscal 2022 and into fiscal 2023, we will incur additional expense on our variable-rate loans in future periods. For example, a one percent increase in the effective interest rate on our term loans outstanding at May 31, 2022 would result in \$0.1 million of additional interest expense over the next 12 months. Our financing obligation has a payment structure equivalent to a long-term leasing arrangement with a fixed interest rate of 7.7 percent, and our contingent consideration liabilities are not subject to interest rate fluctuations.

The interest rate on our 2019 Credit Agreement is currently based upon published LIBOR rates, which are expected to be discontinued in the future. The provisions of the 2019 Credit Agreement address the eventual transition away from LIBOR pricing and provide alternative interest rate pricing. We do not have any other material contracts which are dependent upon LIBOR pricing and we believe that we are prepared for the discontinuation of LIBOR rate pricing.

There have been no other material changes from the information previously reported under Item 7A of our Annual Report on Form 10-K for the fiscal year ended August 31, 2021. We did not utilize any foreign currency or interest rate derivative instruments during the three quarters ended May 31, 2022.

#### ITEM 4. CONTROLS AND PROCEDURES

## **Evaluation of Disclosure Controls and Procedures**

We maintain disclosure controls and procedures that are designed to ensure that information required to be disclosed in the Company's Exchange Act reports is recorded, processed, summarized, and reported within the time periods specified in the SEC's rules and forms and that such information is accumulated and communicated to our management, including the Chief Executive Officer and the Chief Financial Officer, as appropriate, to allow for timely decisions regarding required disclosure. In designing and evaluating the disclosure controls and procedures, management recognizes that any controls and procedures, no matter how well designed and operated, can provide only reasonable assurance of achieving the desired control objectives, and management is required to apply its judgment in evaluating the cost-benefit relationship of possible controls and procedures.

We evaluated the effectiveness of the design and operation of our disclosure controls and procedures, as defined in Rules 13a-15(e) and 15d-15(e) of the Exchange Act, as of the end of the period covered by this report. Based on this evaluation, the Chief Executive Officer and the Chief Financial Officer concluded that our disclosure controls and procedures were effective as of the end of the period covered by this Quarterly Report on Form 10-Q.

There were no changes in our internal controls over financial reporting (as defined in Rule 13a-15(f) or 15d-15(f)) during the most recently completed fiscal quarter that have materially affected, or are reasonably likely to materially affect, our internal controls over financial reporting.

#### PART II. OTHER INFORMATION

#### Item 1A. RISK FACTORS

Except as discussed below, there have been no material changes from the risk factors previously disclosed in our Annual Report on Form 10-K filed with the SEC on November 12, 2021.

# Our results of operations have been adversely affected and could be materially impacted in the future by the COVID-19 (coronavirus) pandemic.

The global spread of COVID-19 has created significant volatility, uncertainty, and economic disruption over the past several quarters. The extent to which the COVID-19 pandemic impacts our business, operations, and financial results will depend on numerous evolving factors that we may not be able to accurately predict, including: the duration, scope, and severity of the pandemic; governmental, business, and individuals' actions that have been taken, and continue to be taken, in response to the pandemic; the impact of the pandemic on worldwide economic activity, including related supply chain issues (including, for example, shipping delays, capacity constraints, increasing labor costs, and supply shortages), and actions taken in response to such impacts; the effect on our clients, including educational institutions, and client demand for our services; our ability to conduct in-person programs; our ability to sell and provide our services and solutions, including the impact of travel restrictions and from people working from home; the ability of our clients to pay for our services on a timely basis or at all; the ability to maintain sufficient liquidity; and any closure of our offices. Any of these events, or related conditions, could cause or contribute to the risks and uncertainties described in our Annual Report and could materially adversely affect our business, financial condition, results of operations, cash flows, and stock price.

# Our results of operations may be adversely impacted by the costs of persistent and rising inflation if we are unable to pass these costs on to our clients.

In recent quarters inflation has increased significantly in the United States and in many of the countries where we conduct business. Inflation increases the cost of many aspects of our business, including the cost of our products sold, benefit costs, travel expenses, and associate salaries since we must increase our compensation to retain key personnel. If we are unable to increase our prices to sufficiently offset the increased costs of doing business, our results of operations and profitability may be adversely impacted.

## Unstable market and economic conditions may have serious adverse consequences on our business, financial condition, and operations.

The global credit and financial markets have from time to time experienced extreme volatility and disruptions, including severely diminished liquidity and credit availability, declines in consumer confidence, declines in economic growth, increases in unemployment rates, and uncertainty about economic stability. The financial markets and the global economy may also be adversely affected by the current or anticipated impact of military conflict, including the conflict between Russia and Ukraine, terrorism, or other geopolitical events. Sanctions imposed by the United States and other countries in response to such conflicts, including the one in Ukraine, may also adversely impact the financial markets and the global economy, and any economic countermeasures by the affected countries or others could exacerbate market and economic instability. There can be no assurance that further deterioration in markets and confidence in economic conditions will not occur. Our general business strategy may be adversely affected by any such economic downturn, volatile business environment or continued unpredictable and unstable market conditions.

## Item 2. UNREGISTERED SALES OF EQUITY SECURITIES AND USE OF PROCEEDS

The following table summarizes the purchases of our common stock during the fiscal quarter ended May 31, 2022:

Period	Total Number of Shares Purchased	Average Price Paid Per Share	Total Number of Shares Purchased as Part of Publicly Announced Plans or Programs	1	Approximate Dollar Value) of Shares (or Units) that May Yet Be Purchased Under the Plans or Programs <sup>(1)</sup> (in thousands)
March 1, 2022 to March 31, 2022	-	\$ -	-	\$	39,824
April 1, 2022 to April 30, 2022	262,901	\$ 42.78	262,901	\$	28,577
May 1, 2022 to May 31, 2022	236,510	\$ 38.34	236,510	\$	19,510
Total Common Shares	499,411	\$ 40.68	499,411		

Maximum Number (or

<sup>(1)</sup> On November 15, 2019, our Board of Directors approved a new plan to repurchase up to \$40.0 million of our outstanding common stock. The previously existing common stock repurchase plan was canceled and the new common share repurchase plan does not have an expiration date. The actual timing, number, and value of common shares repurchased under our board-approved plan will be determined at our discretion and will depend on a number of factors, including, among others, general market and business conditions, the trading price of common shares, and applicable legal requirements. We have no obligation to repurchase any common shares under the authorization, and the repurchase plan may be suspended, discontinued, or modified at any time for any reason.

(A)	Exhibits:
31.1	Rule 13a-14(a) Certifications of the Chief Executive Officer.**
<u>31.2</u>	Rule 13a-14(a) Certifications of the Chief Financial Officer.**
<u>32</u>	Section 1350 Certifications.**
101.INS	XBRL Instance Document – the instance document does not appear in the Interactive Data File because its XBRL tags are
	embedded within the Inline XBRL document.**
101.SCH	Inline XBRL Taxonomy Extension Schema Document.**
101.CAL	Inline XBRL Taxonomy Extension Calculation Linkbase Document.**

<sup>101.</sup>DEF Inline XBRL Taxonomy Definition Linkbase Document.\*\*
101.LAB Inline XBRL Taxonomy Extension Label Linkbase Document.\*\*

**EXHIBITS** 

Item 6.

<sup>101.</sup>PRE Inline XBRL Taxonomy Extension Presentation Linkbase Document.\*\*

<sup>104</sup> Cover Page Interactive Data File (formatted as Inline XBRL and contained in Exhibit 101).\*\*

<sup>\*\*</sup>Filed herewith.

## **SIGNATURES**

Date: July 7, 2022

Date: July 7, 2022

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

# FRANKLIN COVEY CO.

/s/ Paul S. Walker

Paul S. Walker

President and Chief Executive Officer

(Duly Authorized Officer)

By:

/s/ Stephen D. Young Stephen D. Young Chief Financial Officer

(Principal Financial and Accounting Officer)

#### **SECTION 302 CERTIFICATION**

#### I, Paul S. Walker, certify that:

- 1. I have reviewed this quarterly report on Form 10-Q of Franklin Covey Co.;
- 2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
- 3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
- 4. The registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
- a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
- b) Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
- c) Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
- d) Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
- 5. The registrant's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):
- a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
- b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: July 7, 2022	/s/ Paul S. Walker
	Paul S. Walker
	Chief Executive Officer

#### **SECTION 302 CERTIFICATION**

- I, Stephen D. Young, certify that:
  - 1. I have reviewed this quarterly report on Form 10-Q of Franklin Covey Co.;
- 2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
- 3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
- 4. The registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
- a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
- b) Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
- c) Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
- d) Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
- 5. The registrant's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):
- a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
- b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: July 7, 2022	/s/ Stephen D. Young
	Stephen D. Young Chief Financial Officer

#### **CERTIFICATION**

In connection with the quarterly report of Franklin Covey Co. (the "Company") on Form 10-Q for the period ended May 31, 2022, as filed with the Securities and Exchange Commission (the "Report"), we, Paul S. Walker, President and Chief Executive Officer of the Company, and Stephen D. Young, Chief Financial Officer of the Company, hereby certify as of the date hereof, solely for purposes of Title 18, Chapter 63, Section 1350 of the United States Code, that to the best of our knowledge:

- 1. The Report fully complies with the requirements of Section 13(a) or 15(d), as applicable, of the Securities Exchange Act of 1934, and
- 2. The information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Company at the dates and for the periods indicated.

This Certification has not been, and shall not be deemed, "filed" with the Securities and Exchange Commission.

/s/ Paul S. Walker

Paul S. Walker Chief Executive Officer Date: July 7, 2022 /s/ Stephen D. Young

Stephen D. Young Chief Financial Officer Date: July 7, 2022