(Mark One)

| /X/ | QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15 (d) OF SECURITIES EXCHANGE ACT OF 1934 |
| :---: | :---: |
|  | For the quarterly period ended May 31, 1996 |
| $1 /$ | TRANSITION REPORT PURSUANT TO SECTION 13 OR 15 (d) OF SECURITIES EXCHANGE ACT OF 1934 |
|  | For the transition period from to |
|  | Commission file no. 1-11107 |

FRANKLIN QUEST CO.
(Exact name of registrant as specified in its charter)

## Utah

(State of incorporation)

2200 West Parkway Boulevard
Salt Lake City, Utah 84119-2331
(Address of principal executive offices) (Zip code)
Registrant's telephone number,
including area code:

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or $15(\mathrm{~d})$ of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days.

| Yes | X |
| :---: | :---: |
| No | --- |

Indicate the number of shares outstanding of each of the issuer's classes of Common Stock as of the latest practicable date.:

$$
20,722,246 \text { shares of Common Stock as of July 1, } 1996
$$

PART I. FINANCIAL INFORMATION
ITEM 1. FINANCIAL STATEMENTS
FRANKLIN QUEST CO.
CONSOLIDATED CONDENSED BALANCE SHEETS
(in thousands, except share amounts)

## ASSETS

Current assets:

Cash and cash equivalents
Accounts receivable, less allowance for doubtful accounts of $\$ 924$ and $\$ 672$
Inventories
Other current assets

Total current assets
Property and equipment, net
Intangible assets, net
Other long-term assets

## LIABILITIES AND SHAREHOLDERS' EQUITY

Current liabilities:

Accounts payable
Other current liabilities
Total current liabilities

Long-term debt, less current portion
Deferred income taxes
Total liabilities

Shareholders' equity:
Common stock, $\$ 0.05$ par value, $40,000,000$
shares authorized, 22,025,000 shares issued
Additional paid-in capital
Retained earnings
Deferred compensation
Cumulative translation adjustments

Less 1,082,568 and 254,428 shares of treasury stock, at cost

Total shareholders' equity

| May 31, | August 31, |
| :---: | :---: |
| 1996 | 1995 |
| -------------------- |  |
| (unaudited) |  |


| \$ | 33,538 | \$ | 35,006 |
| :---: | :---: | :---: | :---: |
|  | 25,357 |  | 29,355 |
|  | 52,457 |  | 49,796 |
|  | 6,609 |  | 5,627 |
|  | 117,961 |  | 119,784 |
|  | 100,404 |  | 92,654 |
|  | 51,346 |  | 47,726 |
|  | 2,786 |  | 3,141 |
| \$ | 272,497 | \$ | 263,305 |



| 1,101 | 1,101 |
| :---: | :---: |
| 133,544 | 131,228 |
| 128,676 | 96,610 |
| $(1,069)$ | (740) |
| (909) | (711) |
| 261,343 | 227,488 |
| $(22,018)$ | $(3,146)$ |
| 239,325 | 224,342 |
| \$ 272,497 | \$ 263,305 |

CONSOLIDATED CONDENSED STATEMENTS OF INCOME (in thousands, except per share data)

|  | Three Months Ended May 31, |  | Nine Months Ended May 31, |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 1996 | 1995 | 1996 | 1995 |
|  | (unaudited) |  | (unaudited) |  |
| Sales | \$72,465 | \$59,380 | \$257,938 | \$205,116 |
| Cost of sales | 30,861 | 23,826 | 110,291 | 79,778 |
| Gross margin | 41,604 | 35,554 | 147,647 | 125,338 |
| Operating expenses | 31,299 | 25,977 | 94,941 | 76,205 |
| Income from operations | 10,305 | 9,577 | 52,706 | 49,133 |
| Interest and other | 329 | 998 | 1,253 | 1,843 |
| Income before provision for income taxes | 10,634 | 10,575 | 53,959 | 50,976 |
| Provision for income taxes | 4,349 | 4,210 | 21,892 | 20,169 |
| Net income | \$ 6,285 | \$ 6,365 | \$ 32,067 | \$ 30,807 |
| Net income per share | \$ 0.28 | \$ 0.28 | \$ 1.42 | \$ 1.36 |
| Weighted average number of common and common equivalent shares | 22,447 | 22,888 | 22,583 | 22,612 |

## FRANKLIN QUEST CO.

CONSOLIDATED CONDENSED STATEMENTS OF CASH FLOWS
(dollars in thousands)


Cash flows from operating activities:

Net income
Adjustments to reconcile net income to net cash provided by operating activities: Depreciation and amortization
Other changes in assets and liabilities

Net cash provided by operating activities
Cash flows from investing activities:
Purchase of net assets of Time Systems, Inc.
Purchase of net assets of Productivity Plus
Purchase of property and equipment
Other

Net cash used in investing activities

Cash flows from financing activities:
Proceeds from line of credit
Payments on line of credit
Proceeds from long-term debt
Payments on long-term debt
Purchase of treasury shares
Proceeds from stock issuance

Net cash used in financing activities

Net decrease in cash and cash equivalents
Cash and cash equivalents at beginning of period

Cash and cash equivalents at end of period

Supplemental disclosure of cash flow information:
Interest paid
Income taxes paid
Supplemental schedule of non-cash investing and financing activities:
Fair value of assets acquired
Liabilities assumed from acquisition
Issuance of treasury stock
Additional paid-in capital on treasury stock issued
Tax effect of exercise of stock options

| 32,067 | \$ 30,807 |
| :---: | :---: |
| $\begin{aligned} & 11,636 \\ & (2,889) \end{aligned}$ | $\begin{gathered} 8,145 \\ (5,442) \end{gathered}$ |
| 40,814 | 33,510 |
|  | $(8,323)$ |
| $(7,608)$ |  |
| $(14,640)$ | $(24,971)$ |
| 51 | 932 |
| $(22,197)$ | $(32,362)$ |

1,969
$(5,744)$
48
$(11,725)$
1,958
$(13,494)$
$(12,346)$
49,705
$\$ 37,359$
$=======$
\$ $461 \quad \$ \quad 578$

22,970

$\$$| 1,000 | $\$ 41,088$ |
| ---: | ---: |
| $(1,000)$ | $(19,657)$ |
|  | $(1,864)$ |
|  | $(20,567)$ |
| 175 | 123 |

(See Notes to Consolidated Condensed Financial Statements)

## FRANKLIN QUEST CO.

NOTES TO CONSOLIDATED CONDENSED FINANCIAL STATEMENTS
(unaudited)

## NOTE 1 - BASIS OF PRESENTATION

The attached unaudited consolidated condensed financial statements reflect, in the opinion of management, all adjustments (which include only normal recurring adjustments) necessary to present fairly the financial position and results of operations of Franklin Quest Co. (the "Company"), as of the dates and for the periods indicated.

Certain information and footnote disclosures normally included in financial statements prepared in accordance with generally accepted accounting principles have been condensed or omitted pursuant to the Securities and Exchange Commission rules and regulations. The Company suggests the information included in this report on Form $10-Q$ be read in conjunction with the financial statements and related notes included in the Company's Annual Report to Shareholders for the fiscal year ended August 31, 1995.

Certain reclassifications have been made in the consolidated condensed financial statements to conform with the current year presentation.

The results of operations for the nine months ended May 31, 1996, are not necessarily indicative of results for the entire fiscal year ending August 31, 1996.

NOTE 2 - NET INCOME PER COMMON SHARE

Net income per common share is computed based on the weighted average number of common and common equivalent (stock options) shares outstanding for the periods.

NOTE 3 - INVENTORIES

Inventories are comprised of the following (in thousands):


Finished goods
Work in process
Raw materials

August 31, 1995
----------
\$ 32,721
6,672
10,403
\$ 49,796
$=======$

NOTE 4 - PUBLISHERS PRESS ACQUISITION
Effective December 1, 1994, the Company acquired Publishers Press, Inc. ("Publishers"). Publishers, a Utah corporation, prints the Franklin Day Planner and related products and provides book and commercial printing services to clients in the western United States. The transaction, which was accounted for as a purchase, was effected through the exchange of approximately 738,000 shares of the Common Stock of the Company (including approximately 30,000 shares issued on June 1, 1995, as a result of an adjustment contemplated by the purchase agreement) for all of the issued and outstanding capital stock of Publishers.

If the acquisition of Publishers had taken place as of September 1, 1994, consolidated sales for the nine months ended May 31, 1995, would have been $\$ 212.0$ million on a pro forma basis. The pro forma effect on net earnings and earnings per common share for that same period would have been immaterial.

NOTE 5 - TIME SYSTEMS, INC., ACQUISITION
Effective as of April 1, 1995, the Company acquired the assets of Time Systems, Inc. ("Time Systems"), a time management training and product company headquartered in Phoenix, Arizona. The cash purchase price was $\$ 8.6$ million. Time Systems markets a combination of time management training and planner products to corporate and individual customers. Time Systems had sales for the year ended December 31, 1994 , of approximately $\$ 14.9$ million and pre-tax income of approximately $\$ 379,000$. If the acquisition of Time Systems had taken place as of September 1, 1994, the impact on the accompanying consolidated condensed financial statements would have been immaterial.

NOTE 6 - PRODUCTIVITY PLUS, INC., ACQUISITION
Effective as of December 1, 1995, the Company acquired the assets of Productivity Plus, Inc. ("PPI"), a time management company headquartered in Chandler, Arizona. The guaranteed cash purchase price was $\$ 8.9$ million. In addition, contingent payments up to $\$ 11$ million may be paid over the next three years, based on PPI's operating performance during the three years following the acquisition. PPI's revenues were approximately $\$ 12.5$ million in the twelve months ended November 30, 1995. If the acquisition of PPI had taken place as of September 1, 1994, the impact on the accompanying consolidated condensed financial statements would have been immaterial.

## FRANKLIN QUEST CO.

MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

The following discussion should be read in conjunction with the
Consolidated Financial Statements, the Notes thereto and the Management's Discussion and Analysis included in the Company's Annual Report to Shareholders for the fiscal year ended August 31, 1995.

RESULTS OF OPERATIONS
The following table sets forth selected data concerning the sales of the Company's services and products:


Three Months Ended May 31, 1996 Compared with Three Months Ended May 31, 1995

Sales for the three months ended May 31, 1996, increased \$13.1 million, or $22 \%$, over the same period in 1995. The total for the current quarter includes approximately $\$ 3.0$ million in sales from PPI, acquired effective December 1, 1995. Without the sales from PPI, the growth from the prior year would have been $17 \%$. Of that increase, training sales accounted for $\$ 1.6$ million, or $3 \%$ of the increase, the balance (14\%) coming from increased product sales.

Direct product sales, before the inclusion of PPI sales, increased \$3.5 million, or $39 \%$ from the prior year. Sales by Publishers Press accounted for almost $\$ 1.0$ million of the increase, with direct product sales to network marketing companies growing over $60 \%$.

Catalog sales increased by $\$ 0.1$ million or 1\%. The Company expects catalog sales to continue to grow more slowly than overall company sales as a result of its aggressive program of opening new retail stores.

Retail store sales increased $\$ 4.8$ million or $33 \%$ over the three months ended May 31, 1995. This is in large part due to the number of stores opened during the past twelve months. At the end of the third
quarter of fiscal 1995 there were 60 retail stores, and at the end of the
current quarter there were 84 such stores. The increase in comparable store sales (comparing the 52 stores that were open during the entire third quarter in both years), was $7 \%$.

Gross margin was $57.4 \%$ of sales in the three months ended May 31, 1996, compared to 59.9\% for the same period in 1995. The decline was primarily because of increases in paper costs and an increase in the write-off of obsolete product. In addition, the margins from PPI, acquired as of December 1, 1995, are somewhat lower than the Company's average. Management expects to see previously negotiated improvements in the cost of paper begin to be reflected in gross margins in the fourth quarter.

Operating expenses, consisting primarily of selling, general and administrative expenses, decreased by $0.5 \%$ as a percentage of sales during the three months ended May 31, 1996 (43.2\% compared to $43.7 \%$ in the same period of 1995). Operating expenses at PPI are generally lower as a percentage of sales than expenses in the Company's core business, and employee expenses did not grow as quickly as revenue. Depreciation and leasehold amortization charges were higher by $\$ 670,000$ because of new equipment purchased to augment management information systems and improve customer service, the addition of leasehold improvements in new stores, the completion of the new headquarters building, and expansion of the facilities at the National Institute of Fitness. Amortization charges also increased by $\$ 286,000$ from amortization of intangible assets acquired in connection with the PPI acquisition.

Income taxes have been accrued using an effective rate of $40.9 \%$ for the three months ended May 31, 1996, and 39.8\% for the same quarter of 1995. The increase is attributable to the effect of non-deductible goodwill amortization resulting from acquisitions and to the increase in foreign taxes as the Company's operations in certain countries have used up previously available operating losses.

Nine Months Ended May 31, 1996 Compared with Nine Months Ended May 31, 1995
Sales for the first nine months of fiscal 1996 increased $\$ 52.8$ million, or $25.8 \%$, over the same period in fiscal 1995. These sales include $\$ 8.0$ million from Publishers Press in the first quarter of fiscal 1996 and $\$ 6.8$ million from PPI in the second and third quarters of fiscal 1996. Absent these acquisitions, the growth rate of sales would have been $18.5 \%$.

Training sales for the first nine months grew by approximately $7 \%$, with consulting group sales being weaker than the average, and the sale of time management seminars being stronger than the average. Direct product sales, after adjusting for the acquisitions noted above, increased by $36.4 \%$ from the prior year. This is due primarily to additional product sales to network marketing companies. Catalog sales grew 11\%, primarily as the result of growing international sales and the addition of Time Systems product to the catalog mix during the first half of the year. Retail revenues grew by $34 \%$ as the number of stores grew from 60 to 84. Same store sales for the first nine months of the year were up 7\% from the prior year.

Gross margin was $57.2 \%$ of sales in the first nine months of fiscal 1996 compared to 61.1\% in the comparable nine months of fiscal 1995. The decline was partially due to the inclusion of Publishers Press' printing business for parties other than the Company, which carries significantly lower gross margins than the Company's core products, and the addition of lower margin products from PPI. In addition, increases in paper costs and an increase in the write-off of obsolete product contributed to the lower gross margin. The impact of Publishers Press and PPI on gross margins will continue, but management expects to see improvements in the cost of paper and in the accuracy of production forecasts.

Operating expenses decreased slightly as a percentage of sales during the first nine months of fiscal 1996, from $37.2 \%$ to $36.8 \%$ Lower operating expenses at Publishers Press and at PPI and employee costs growing more slowly than sales were offset by increases in catalog costs (the Company introduced a holiday catalog and a Time Systems catalog for the first time in the first quarter of fiscal 1996), and selling costs (reflecting the addition of the Time Systems account executives). Depreciation and leasehold amortization charges were higher by $\$ 1,384,000$, because of new equipment purchased to augment management information systems and improve customer service, the addition of leasehold improvements in new stores, the completion of the new headquarters building, and expansion of the facilities at the National Institute of Fitness. Amortization charges also increased by $\$ 1,055,000$ from amortization of intangible assets acquired in connection with the PPI and Time Systems acquisitions.

## LIQUIDITY AND CAPITAL RESOURCES

Historically, the Company's primary sources of capital have been net cash provided by operating activities, long-term borrowing, capital lease financing, and sale of Common Stock. Working capital requirements have also been financed through short-term borrowing. At May 31, 1996, the Company had \$33.5 million in cash and cash equivalents.

Net cash provided by operating activities during the nine months ended May 31, 1996, was $\$ 40.0$ million. Net cash used in investing activities was $\$ 19.3$ million. Of this total, $\$ 14.6$ million was invested in property and equipment, and the balance was used in the acquisition of PPI. During the first nine months of fiscal 1996, the Company used $\$ 19.1$ million to repurchase 939, 400 shares of its Common Stock on the open market. Subsequent to the end of the quarter, the Company purchased an additional 300,650 shares, using an additional $\$ 6.4$ million in cash.

Working capital during the period increased by $\$ 4.1$ million. Management believes that cash flows are sufficient to meet working capital requirements, including increases in accounts receivable and inventories associated with sales increases.

Management anticipates that its existing capital resources will enable it to maintain its current level of operations and its planned internal growth for the foreseeable future. Should the Company make acquisitions of significant size, other financing could be required.

The Company also has available lines of credit, not utilized at May 31, 1996, of $\$ 9.0$ million.

PART II. OTHER INFORMATION

```
Item 1. Legal Proceedings:
Not applicable
Item 2. Changes in Securities:
Not applicable.
Item 3. Defaults upon Senior Securities:
Not applicable.
Item 4. Submission of Matters to a Vote of Security Holders:
Not applicable.
Item 5. Other information:
In January 1995, the Board of Directors approved the
repurchase of up to 1,000,000 shares of the Company's Common Stock. As of June 30,1996 , all shares so authorized had been acquired under this authorization, at an average price of \$20. 67
Also, in March 1996, the Board of Directors approved the repurchase of an additional 1,000,000 shares of the Company's Common Stock. As of July 9, 1996, 350,050 of these shares had been purchased, at an average price of \(\$ 21.43\).
(A) Exhibits:
Not applicable.
(B) Reports on Form 8-K: Not applicable.
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## SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

Date: July 10, 1996

Date: July 10, 1996

FRANKLIN QUEST CO
By: /s/ ARLEN B. CROUCH
Arlen B. Crouch
President
Chief Operating Officer

By: /s/ JON H. ROWBERRY
Jon H. Rowberry
Executive Vice President
Chief Financial Officer

## INDEX TO EXHIBITS

```
9-MOS
    AUG-31-1996
        SEP-01-1995
        MAY-31-1996
                                    33,538
                                    0
            25,357
                    924
                    52,457
            6,609
                                    100,404
                    0
                272,497
    25,639
                                    7,533
            0
            0
                                    1,101
            238,224
272,497
7,533
                                    257,938
            257,938
                                    110,291
            110,291
            94,941
        (1,253)
            53,959
                21,892
            0
                0
                    0
            32,067
            1.42
            1.42
```

